Elizabeth G. Ludden 2102 Planters Row Drive Midlothian, VA 32113-2266

January 25, 2002

Ms. Renata Hesse Trial Attorney Antitrust Division Department of Justice 601 D Street NW, Suite 1200 Washington, D.C. 20530

Dear Ms. Hesse:

I appreciate the chance to offer my comments on the Microsoft settlement.

Elizabeth G. Ludden

It is important to note that the settlement gives computer users a great deal of flexibility. To be able to remove or reinstate products like an Internet browser, tools for instant messaging and email is remarkable. This will make it much simpler for users to switch and compare with other products available in the marketplace. The technology industry, the economy and consumers are all better off with the speedy settlement of this case.

Sincerely yours,

Elizabeth G. Ludden